



1. Warranties - Standard – ninety (90) days parts only. Labor is NOT covered by the standard 90 day warranty. All warranties are non-transferable.

Extended warranty options:

Silver	6 months parts only warranty	Silver+	6 Months parts and labor warranty
Gold	1 year parts only warranty	Gold+	1 Year parts and labor warranty
Platinum	2 year parts only warranty	Platinum+	2 Year parts and labor warranty

You chose your labor amount with our labor warranty.

2. Approval of Repairs and Warranty – All replacements, parts and repairs, must be approved by St. Croix Auto Parts, Inc. before any work is performed; failure to do so will void the warranty. At this time St. Croix Auto Parts, Inc does not offer labor coverage to replace or reinstall defective parts.

3. Deposits – A non-refundable cash deposit is required for orders where parts must be removed or ordered from other sources. NO REFUNDS ON DEPOSITS. If the parts are not picked up within two (2) weeks of the date of deposit, the deposit will be forfeited.

4. Core Deposit – Exchange Parts must be turned in at the time of purchase, or a core deposit will be generated. A core refund will be issued if the core is DRAINED and RETURNED within 30 days of the invoice date. Once a core is returned, it is recycled immediately. Any attached pieces not associated with the core itself must be removed before the core is returned. Once a core is surrendered, these additional parts will no longer be available for retrieval by the owner.

5. Void – All warranties are null and void if: The vehicle is converted from private passenger use to commercial or fleet use, The part has been used for a non-OEM application, including off road use, racing use, farm use, or any use that is different than the original manufacturer's intent; or

- The part is not returned to St. Croix Auto Parts, Inc. in the same condition in which it was sold or does not bear St. Croix Auto Parts, Inc. branding.
- The part has not been installed to verify condition. Coverage is not extended to parts that the end user thinks may be bad based on visual inspections.
- Failure is caused by abuse, misuse, or modifications. The part fails or becomes defective as a result of the vehicle's involvement in a collision. The installed heat tab center is melted or removed. The parts is sold "AS IS" as indicated on the front of the invoice or in web site terms.

6. Engines – St. Croix Auto Parts, Inc. warranties the long block and its internal lubricated parts ONLY. Engine warranties are limited to manufacturing defects in the block, heads, pistons, crankshafts, camshafts, rockers, and oil pumps. Bolt on accessories including but not limited to belts, hoses, water pumps, manifolds, switches, wiring, and sensors are NOT guaranteed. If an engine sold by St. Croix Auto parts, Inc. under warranty fails to operate, liability shall be limited to the replacement of the part or a remedy not to exceed the price paid for the part, at St Croix Auto Parts, Inc's option. The buyer hereby acknowledges that due to the nature of used auto parts, any liability of St. Croix Auto Parts, Inc. from ALL causes shall be limited to the price paid for the goods sold or provided.

7. We want you to have excellent results with your engine so it is vital that the following items are completed; without them NO LIMITED WARRANTY!

b. Turn over engine crankshaft at least 2 full 360° degree turns BEFORE installation (720°). If this is not done, warranty is automatically voided.

c. If you have a timing BELT engine with more than 30,000 miles, you MUST replace the timing belts, tensioners, and components (Complete Timing Belt Kit). We do not warranty timing belts or their components. Timing chains need not be replaced. Always follow vehicle manufacture's guidelines for maintenance thereafter.

d. Install new water pump, new thermostat, new rear main seal, install all new belts and hoses (power steering, alternator, fan, radiator hoses, etc.), new air filter, new fuel filter, and install and gap new spark plugs.

e. Change engine oil and replace oil filter. Change oil and filter again after 500 miles of driving.

f. Add new anti-freeze/coolant. (We don't require, but highly recommend that you buy a new radiator, or take your old one to a professional radiator shop and have it back flushed, flow tested, leak tested, and "rodded-out" if needed.)

g. Engine MUST be installed within 30 days from date of delivery or Warranty is VOID.

h. After install, change oil at proper intervals in accordance with vehicle manufacturer's guidelines.

9. Transmissions – Guaranteed to work properly at the time of purchase. Gears are guaranteed to be in good condition at time of purchase. St. Croix Auto Parts, Inc. will warranty only if the following installation procedures were completed:

a. Automatic - Replace the following with NEW PARTS: front pump seal, output shaft seal(s), pan gasket, and filter (where applicable, if no filter exists, screen must be cleaned thoroughly).

b. Manual – Replace the following with NEW PARTS: external seals, clutch, pressure plate, release bearing.

c. Replace or flush cooler and lines in accordance with the vehicle manufacturer's guidelines, including any current Technical Service Bulletins that apply.

d. Fill transmission/transaxle to proper level using correct fluids in accordance with the vehicle manufacturer's guidelines.

e. Reset computer codes

f. Adjust shifter mechanisms

g. After install, change transmission fluid at proper intervals in accordance with vehicle manufacturer's guidelines.(save receipts/invoices)

******IMPORTANT ON ALL ENGINES AND TRANSMISSIONS: All above mentioned items MUST BE DONE to qualify for our Limited Warranty! Customer must keep all paperwork and receipts for parts and labor detailing that the above steps were performed upon installation. Customer MUST provide dated paperwork proving these items were completed should there be a warranty claim. NO PAPER WORK, NO WARRANTY, NO EXCEPTIONS******

10. Transfer Cases – Guaranteed to work properly at the time of purchase. Buyer must replace the following with NEW PARTS: seals

and cover gasket, where applicable.

11. Radiators and condensers are guaranteed to not to leak at the time of purchase.

12. Rear Axle Assemblies – are guaranteed to work properly at the time of purchase, gears are guaranteed to be in good condition at time of purchase, and bearings are guaranteed to be without noise at the time of purchase.

13. Starters/Alternators – are guaranteed to work at time of purchase. Buyer's battery needs to be fully charged and Seller has no responsibility for improper installation, faulty voltage regulator, or poor electrical connections by customer.

14. A/C Compressors – Seller requires buyer to install a new receiver dryer, orifice tube, and manufacturer recommended amount of oil. Invoice(s) and related paper work of aforementioned items will need to be provided to cover part if a warranty claim arises.

15. Refund or Exchange Policy- You may return a part for a refund or exchange within thirty (30) days from delivery date, provided that the part has not been installed and is returned in the same condition as provided to you. Shipping charges are not refundable, and the customer is responsible for freight to return the part to Company.

16. Restocking Charge – every returned part is subject to 20% restocking/handling fee, not to exceed \$300

17. Limited Liability – St. Croix Auto Parts, Inc. has no responsibility for improper installation or usage after time of purchase. St. Croix Auto Parts, Inc. is not liable for and purchaser waives all claims for consequential damages which result from the sale of above parts including, but not limited to, labor charges to install or remove the parts, loss of income, wages, salary, or car rental charges. Buyer's sole remedy against St. Croix Auto Parts, Inc. shall be a return of the price on the front side of this invoice or an exchange of a replacement part. There are no warranties which extend beyond the description on the face hereof.

18. All electrical parts will only be replaced once. With NO Warranty and NO Returns available on the replacement part.